

Oropuro Dance Community B.V. – General Terms & Conditions (Updated)

Article 1: DEFINITIONS

The following terms – including those conjugated in plural or singular – are defined as follows in these general terms and conditions, unless the nature or purport of the provisions dictate otherwise:

1. **Oropuro Dance Community (ODC):** the user of these general terms and conditions, established at Theemsweg 38, 1043 BJ Amsterdam, registered under Chamber of Commerce number 8218063.
 2. **Student:** the party with whom ODC has concluded or intends to conclude an agreement.
 3. **Agreement:** all agreements concluded between ODC and the student whereby ODC provides dance classes and workshops through single class credits, punchcards, or subscriptions.
 4. **Punchcard:** a virtual card entitling the student to participate in a set number of classes.
 5. **Subscription:** an agreement between ODC and the student granting access to classes for a specified period.
 6. **Class:** each individual dance class or workshop provided by ODC at a set day and time.
 7. **Website:** www.oropuro.nl, where students can manage products and class bookings.
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Article 2: MONTHLY SUBSCRIPTIONS

1. A student with a subscription may attend all classes included in the regular weekly schedule according to their subscription tier. Special courses, workshops, or events may or may not be included, as specified in their respective descriptions.
2. A subscription may start at any time.

3. Monthly Flex Subscriptions

- Valid for one month at a time.
- Renew automatically month-to-month unless cancelled in writing to info@oropuro.nl.
- Cancellation must be received at least **30 days** before the next payment.
- No freeze option is included for Monthly Flex subscriptions.

4. 6-Month and 12-Month Subscriptions

- Minimum commitment of **6 or 12 months** respectively.
- **6-month subscriptions include a 2-week freeze per contract term.**
- **12-month subscriptions include a 1-month freeze per contract term.**
- The freeze must be requested in writing and applied only once per contract term.
- During a freeze, class access and payment obligations are suspended, and the contract end date extends accordingly.
- Cancellation during the minimum term is not permitted except under exceptional circumstances at ODC's discretion.

- **At the end of the 6- or 12-month term, the subscription automatically converts into a Monthly Flex subscription.**
- **Upon conversion, pricing adjusts to the Monthly Flex rate, which may result in a price increase.**

5. General Freeze / Suspension Policy

- In case of long-term injury or illness (over 30 days), a subscription may be placed on hold once during the term for up to 3 months with valid proof.
- Freezes cannot be applied retroactively.
- Absences due to study, internship, work, moving, pregnancy, or holidays do not entitle students to additional freeze periods.

6. Cancellation Procedure

- Cancellation requests must be submitted in writing to **info@oropuro.nl**.
- Monthly Flex cancellations take effect 30 days after receipt.
- During the fixed term of 6- or 12-month subscriptions, cancellation is not allowed except in approved exceptional cases.
- **If no cancellation is submitted before the end date of a fixed-term contract, the subscription automatically continues as a Monthly Flex subscription at the applicable Monthly Flex rate.**

7. Financial Obligations During Freeze Periods

- All payment obligations are suspended during an approved freeze and resume automatically when the subscription becomes active.

Article 3: PUNCHCARD

1. A 10-class punchcard permits participation in all regular weekly classes unless otherwise noted for workshops or special courses.
2. Punchcards are valid for **90 days** after purchase. Remaining credits expire after this period. No extensions or freezes are permitted. Punchcards are personal and non-transferable.

Article 4: SINGLE CLASS CREDIT (DROP-IN)

1. A single class credit permits participation in one class from the regular weekly schedule unless otherwise noted.
2. Credits are valid for **30 days** and are non-extendable and non-transferable.

Article 5: PRODUCTS, PRICES AND PAYMENTS

All prices include 21% VAT but exclude service fees.

1. Subscription payments are made monthly by direct debit unless otherwise agreed. Failure to pay constitutes legal default.

2. If more than one installment fails, access may be blocked and the balance forwarded to a collection agency, with all resulting costs borne by the student.
 3. Students may be denied access until payments are settled. ODC may terminate the agreement immediately in case of continued non-payment.
 4. Price changes will be announced at least one month in advance. Active punchcards remain unaffected; active subscriptions may be affected but students may cancel or adjust according to procedure.
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Article 6: SIGN-UP AND CANCELLATION OF CLASSES

1. ODC determines appropriate class levels for students. Booking and cancellation occur through the Bueno platform via a reservation link.
 2. Spots cannot be guaranteed without timely sign-up.
 3. Failure to cancel before class start results in automatic deduction of class credit.
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Article 7: OPENING HOURS

1. ODC is closed on official holidays and for a two-week Christmas break.
 2. ODC may close for a two-week summer break; students may make up classes.
 3. In cases of fire, flooding, relocation, or other emergencies, ODC may close for an acceptable period without obligation to suspend payment obligations.
 4. ODC may cancel classes up to one hour in advance. Registered students will be notified.
 5. If ODC is closed for more than two consecutive weeks, subscriptions and punchcards will be extended accordingly. Refunds are excluded.
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Article 8: HEALTH, RISK AND LIABILITY

1. Students declare they are in good health and able to participate safely.
 2. Participation is at the student's own risk.
 3. ODC is not liable for injuries, damages, or theft unless caused by intentional or reckless conduct by ODC.
 4. Students are responsible for damages they cause to ODC property.
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Article 9: FINAL CLAUSES

1. By purchasing any ODC product or service, the student acknowledges and accepts these terms.
2. ODC may amend these terms at any time. The most recent version is published on the website.
3. Dutch law exclusively governs all agreements.
4. Parties must attempt to resolve disputes amicably before resorting to court proceedings.